The Power of Language

Dr Karen Treisman, MBE

Clinical Psychologist, Organizational Consultant, Trainer, and Author



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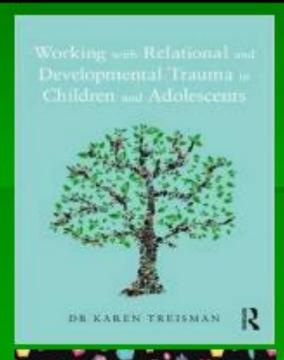
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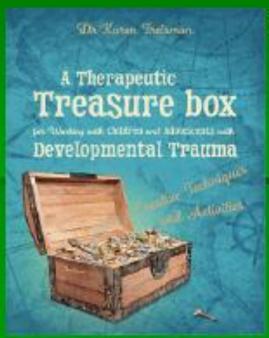
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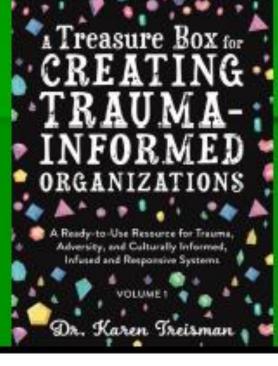


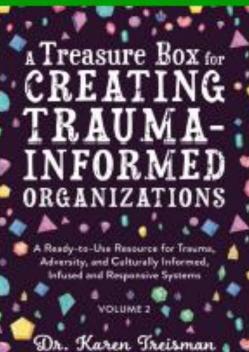
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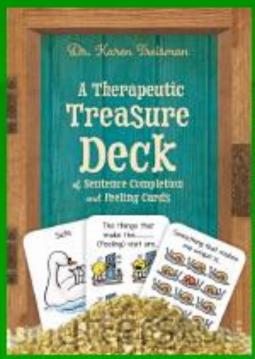


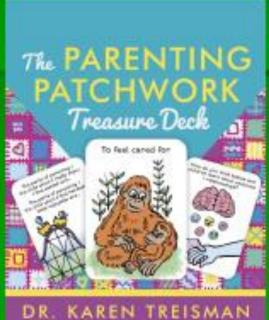


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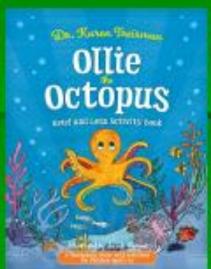


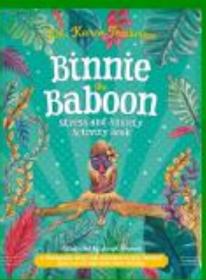
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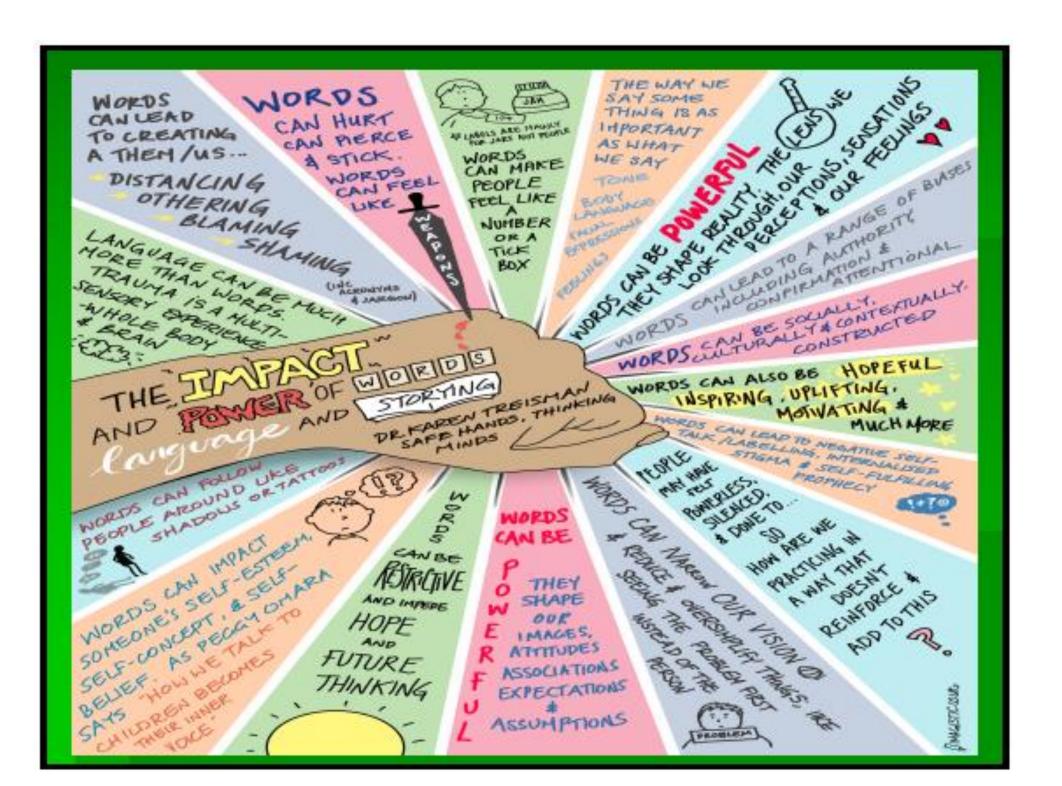












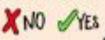


USE FIRST PERSON LANGUAGE

WE NEED TO WHALISE SPELICES SEETHS PRODUCT MIAND THE BHHAUGUR/LAKELY CRISTS / PROBLEM



MOR DEFINITIVE 4 RESTRICTIVE THRIPS ING ALLIAYS / NEVER



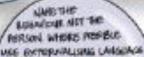


WHE & COMMUNICATION & BREW IN A CHILD FRISHRY ACCESSIBLE LINY

DR KADEN TREISMAN

SAPE HANDS TRUNKING: PNAD5









*THIS PROBLEM IS THE PROBLEM NOT THE PERSON" (HEFE

BE INTENSIVAL. DELIBERATE & DEPLECTAE ABOUNT THE LANGUAGE USED LEGISLETTINES, TRAIT HARTWAS SYNCAYOUN. REFVETS 650)

CANSDER

ta PRESULTIVES

UNIGUACE

SPEECH & WASSINGE

UKARNING & CHEMENE

ENGLISH AS A SECOND



reflect of How me

WOULD SHEAR IT THE PERSON

HAS IN THE ROOM / IT WELL

THE OR A PARKY MEMBER.

HIMDFILL OF DOTBLEM-SATURATED LANGUAGE & INTEGRATE STRENGTHS & HOPE-BASED LANGUAGE

THINKING ABOUT HOW WE USE & REPLECT ON LANGUAGE, STORYING & WORDS

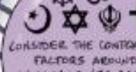
MOID JARGON & DISTANCING LANGUINGE





USB RICH DESCRIPTION 4 EXAMPLES RATHER THAN VASUE STATEMENTS

SERECTUE. WIGHTIGHTAL & MNDEUL ABOUT THE POWER & PHINCE NHEET LANGUAGE & WORDS CAN HAVE ON OHE. LEVE. ATTHROUS ASSUMPTIONS EXPECTATIONS, BEHAVIOURS **ASSOCIATIONS** PESLINAS ETF



CONSIDER THE CONTEXTUAL FACTORS AROUND LANGUAGE (EG AGE, CULTURE, ABILITY, POLER, PRINCECE ACCESS ETC.

PAY APPENTION TO ADM-VERSAL, WHOLE-SOOY CONSLINANCATION



CHECK IMPRESTAMPING A LAMBORD POSSIBLE CARE CROKE



BE INTERESTED COLLABORATIVE Will was Ti

FOCUS ON THE MEANING & SEMSE-MAKING OF A HORD/A STUATION - TAKE A POSITION OF CURIOSITY



JAMES CONT.



USE HORE THAN JUST WORDS (OR VISUALS, PROPS. VISUAL VOICE GESTURES. EXPERSIONS STC)



COUSDER THE MEANING & USBULLIABSS OF

LAC



PW ATRENTION TO MORDS WHICH MAY SE TELECOPEING HOTSPOTS, E THANHA-INDUCAGE.











CHANGES HOW WE THINK ABOUT THEM
AND HOW THEY THINK ABOUT THEMSELVES.

CHOOSE YOUR WORDS CAREFULLY. SPEAK KINDLY.

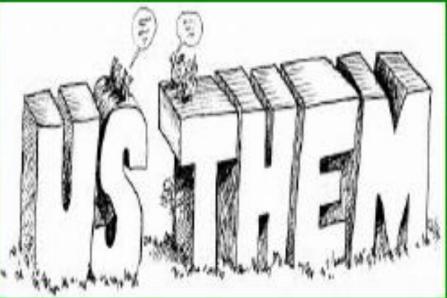
~KRISTIN WILLIAS

@kwiens62











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Narrative Therapy- David Denborough

Article I. Everyone has the right to define their experiences and problems in their own words and terms.

Article II. Everyone has the right to have their life understood in the context of what they have been through and in the context of their relationships with others.

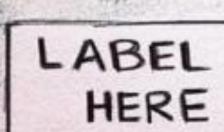
Article III. Everyone has the right to invite others who are important to them to be involved in the process of reclaiming their life from the effects of hardship.

Article IV. Everyone has the right not to have problems caused by trauma and injustice located inside them as if it were some deficit in them.

Article V. Everyone has the right to have their responses to hard times acknowledged. No one is a passive recipient of hardship. People always respond. People always protest injustice.

Article VI. Everyone has the right to have their skills and knowledge of survival respected, honored and acknowledged.

Article VII. Everyone has the right to know and experience that what they have learned through hard times can make a contribution to the lives of others in similar situations.





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T've learned that people will forget what you said. people will forget what you did. but people will never forget how you made them feel.



Maya Angelou

A People Place by William J. Crocker

If this is not a place where tears are understood, Where do I go to cry? If this is not a place where my spirits can take wing, Where do I go to fly? If this is not a place where my questions can be asked, Where do I go to seek? If this is not a place where my feelings can be heard, Where do I go to speak? If this is not a place where you'll accept me as I am, Where can I go to be? If this is not a place where I can try to learn and grow, Where can I be just me?



Cause I Ain't Got a Pencil

by Joshua T. Dickerson

I woke myself up
Because we ain't got an alarm clock
Dug in the dirty clothes basket,
Cause ain't nobody washed my uniform
Brushed my hair and teeth in the dark,
Cause the lights ain't on
Even got my baby sister ready,
Cause my mama wasn't home.
Got us both to school on time,
To eat us a good breakfast.
Then when I got to class the teacher fussed
Cause I ain't got a pencil.

A child's behavior is NOT always what it seems What we see: Behavior What we don't see What's under the surface **INTERNATION** PRISCIL IN 2001/2003 FEBRUAR FACTORIES 10000 SEDIRITY NO RECEIPTION CHARLE SERVICE DISCOUNT OF STREET

Blinded

What did you see when you looked at me? Bandaged, broken, breaking down. Symptoms smothering, suffocating sound. Risk assessed, year on year Those boxes ticked, The plans you made The same each time Which I then went and disobeyed. Repeat offender, that was me, Bevolving door, we all could see

Or Not!!

Textbooks teach many truths,
They have their place.
But I am me and you are you
Did you not see?
A hundred stories carved upon my skin
Speak a truth I needed heard,
But I'd been labelled to be understood
And a heavy cost was incurred.

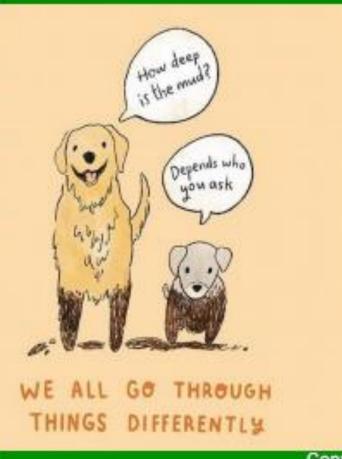
Not all is as it seems you know For me or you. Behind the walls and masks we wear We're all just human, we all know despair. Before you judge or label me Please make some space and truly see! Copy righted 2021 Dr. Karen

Author: Lisa Morrison @LisaTMSA 2019.

Things to be mindful of....

- Flavor/ intro.
- Language is power- influence/ dominance/ shape/ silenced/ voiceless. Othering/ splitting/ jargon. "Sticks and stones will break your bones but words will never hurt you".
- Free!!!
- How we talk to each other and ourselves- selftalk/ colleagues.
- Body & non verbal.
- Mixed with feeling- talk the talk.

Not the same boat...
No right or wrong e.g. "Survivor"/ "victim"/
another choose of term. "Calm"/ "Sad" etc.
Curiosity!





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Not visible/ not them & us



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Time hole and triggers

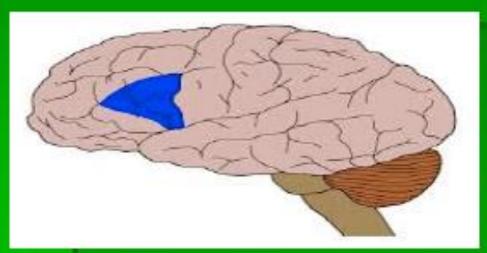


- Reinforce and embed core beliefs/ scripts.
- Down a time hole/ chain of pain.
- Accent/ feeling/ word/ tone/ praise/ "princess".
- Shield of shame (2011).

Things to be mindful of....

- Tentative/ soften language.
- Hindsight- if I could go back...
- Frozen/ scared/ unsafe.
- Ok to say sorry/ relational repair/ human.
- Words change/ evolve.
- Cultural e.g. Gender/ race/ class etc. "Aggressive"/ accent/ "master" etc.
- Jargon free/ humanising.

Additional factors(not an exhaustive list)





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- Speech and language- 60%+.
- Broca's region.
- Emotion and recall.
- Child development.
- Emotional dictionary/ "anger"/ emotional poverty.
- Mute.
- Multi-mode e.g. In stress/ additional learning needs/ English as a second language/ those who haven't learned to read etc.

- De Bellis (2009) researched children with a history of neglect & a history of experiencing domestic abuse=showed significantly lower scores on verbal fluency & overall receptive language capabilities than the control group.
- 33 mother-child dyads found that children with a history of neglect scored significantly lower on measures of syntactic ability & receptive vocabulary, including when age % maternal IQ were controlled for (Eigsti & Cicchetti, 2004).

Other studies echo this and indicate that trauma and adversity in childhood can increase generalised language difficulties; including difficulties with receptive and expressive language development, abstract communication skills, pragmatics (peer body language and non-verbal cues), increased difficulties with their internal state language (words to describe their feelings such as happy, sad, tired), and language processing (Westby, 2007; Zimmer et al., 2006; Sylvestre et al., 2010).

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- At least 60% of young people accessing youth justice services, in the UK, have speech, language,& communication needs (Bryan et al., 2007, Gregory et al., 2011).
- The Bercow Report (2008) identified that at least 60% of the 7000 young people passing through Young Offender Institutions each year would have difficulties with speech, language, & communication, sufficient to affect the young person's ability to communicate with staff on a day-to-day basis.
- In Australia, 52% of young males who had been involved in offending behaviour and were on community orders were classified as having language difficulties (Snow & Powell, 2008), & more than 20% of females in prisons in the USA were found to have language difficulties (Sanger et al., 2001).
- The Prison Reform Trust' found that the evidence for communication difficulties in children within the criminal justice system added to their vulnerability in navigating the court system (Talbot et al., 2009). This can have huge implications from misunderstanding what instructions say, to understanding letters received, and legal advice and so forth.

- Some studies have also indicated that trauma can decrease the activity in the broca's region (verbal production, speech centre, & language).
- Rauch et al (1996) conducted a PET scan study of people with a diagnosis of "PTSD" in which they were exposed to vivid & detailed narratives of their own traumatic experiences. During exposure to the script of their traumatic experiences people demonstrated heightened activity only in the right hemisphere, specifically, in the areas that are most involved in emotional arousal- the amygdala, insula, & the medial temporal lobe. During exposure to their traumatic scripts, there was also a significant decrease in activation of the left inferior frontal area, the Broca's area.

Other research also discusses how language can become impacted during moments of fear, emotional dysregulation, & when trauma memories are activated. Carter et al (2012) found when undertaking the Adult Attachment Interview, that when people were asked about triggering & emotional material from their childhood; language difficulties were found including an increased number & length of pauses & reduced complexity of sentence structure. They also found people with a trauma history struggled more with their expressive language.









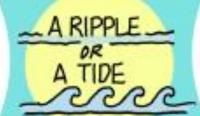


EVERY MOMENT & INTERACTION CAN BE AN INTERVENTION











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Gentle change

- Non shaming/ honoring/ distancing/ human/ no right or wrong.
- Model the model- osmosis- lead by example.
- Training/ sessions. Benefits and ripples.
- Best practice examples.
- Examples in the past of changed words/ own children/ own childhood etc.
- What children/parents say?
- Offer alternatives.
- Plant seeds/ gentle- drip drip drip.









SEE A PERSON DIFFERENTLY & YOU SEE A DIFFERENT PERSON

SEE A SITUATION DIFFERENTLY & YOU SEE A DIFFERENT SITUATION





DR KAREN TREISHAN, SAFE HANDS THINKING MINDS ADJUTED BY STURET SHANGER

Traisman.

One word....

- Bump/ smash
- Social distancing/ physical distancing

Associations/ sensory....



- Ooze.
- Stab.
- Nits/lice.
- Puke/ vomit.
- Drug addict.
- Schizophrenia.
- Gang.

Language in so many different forms











- Materials
- Websites
- Signs
- Brochures
- Letters
- Texts
- Men/ behavior policy.

Perspective take



- Team meeting.
- Notes/ Handovers.
- Files/ reports.
- To that person/ About a loved one/ about oneself.





REDACTED

POWER OF LANGUAGE

- Smash/ bumped.
- Kim Kardashian story. Treat how you want to teach/ no not "attention-seeking"!
- Attentional and confirmation bias. Diagnostic overshadowing.
- Police and rape/ HIV linguistic labels.
- "Cut".
- Rosenhan et al/ "PD" story.

Paradigm shift

- It is not what is wrong with you? It is what has happened to you/ to us/ to our organisation/ to our society?
- It is not what is wrong with you, it is what is strong with you?
- It is not what is the matter with you, it is what matters to you?
- "Challenging" behavior/ distressed

Power of Language

- "He's ADHD".
- "She's schizophrenic".
- "Liar"/ "offender"/ "drug addict"/ "self-harmer" etc.
- The problem is the problem not the person (Michael White).
- "Naughty/ good"- behavior not person.
- Not master identity/ distance/ externalizing.
- "Anger management"/ your anger/the anger.

Externalising Questions- Narrative Therapy

- Color/ shape/ animal/ creature/ type of weather/ thing/ something in nature etc.
- When did the "first appear in your life? Was the "around in your family? What purpose did "serve for you back then? When was ... your friend/ your enemy?", "In what ways did it/does "help you? How does "affect you/people around you/ life now?
- What does the "" stop you from doing/being/getting? It's cleverest trick or superpower? If "" left what would you miss? How have you managed to delay with conflict without the ""?

Power of Language



- "She is <u>always</u> rude/ "he is <u>never</u> on time".
- "He's hopeless", "She is damaged", "Just attentionseeking", "Broken", "Bad blood", "Manipulative", "resistant", "brain damage", "denies e.g. Self harm".

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Power of language



- "CIN"/ "LAC"/ CIC"
- "CBT"/ "DV"/ "DNA".
- "Contact"/ "placement"/ "case"/ "leaving care"/ "unborn"/ "hard to reach"/ "frontline"/ "reunification"/ "detached team" etc.
- Care review/ TACT/ Lemn Sissay & many others.
- "Hearing voices".
- "Committed" suicide.
- Image by Yusuf Paul.

Power of language



- Vague descriptors.
- "He's aggressive/ rude/volatile".
- "Unclean/ messy/ dirty".
- "Mental health issues/ behavioral issues/ parenting issues".
- "Learn to play/ more emotional warmth"
- "Sleep difficulties".
- "Sexualized behavior"/ "selfharm".

Power of language



- "Safety"/ "love"/ "sad" etc.
- "I am glad you are here".
- "At least"- Brene Brown.
- "I know exactly how you feel".
- "We all...".

Victim blaming

- "She was asking for it"
- "Chaotic lifestyle"
- "Places themselves at risk"
- "Poor choices"
- "Her skirt..."
- "You were drinking".
- Dr Jessica Taylor- Victim focus.

Power of Language



- 1) Lead to self-fulfilling prophecies.
- 2) Contribute and reinforce a person's sense of hopelessness, negative self-esteem, and Internal Working Models.
- 3) Affect staff's responses, expectations, and styles which in turn can create a vicious cycle.
- 4) Place blame on the person, as opposed to thinking about the context and other variables.
- 5) Define a person purely by their behaviour.
- 6) Impede hope and block ideas to move forward.

THE WORDS THAT SHAPED ME

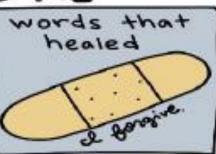
words I've memorized



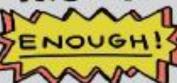
words I've tried to forget



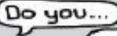
words that

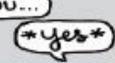


words I've



words I've whispered





words I've



words I've dared to write

JOURNAL Man. What happened as a kid was NOT my fault. 12/27/ 1 didn's ask for deserve should been pro

words 1 believed



words 1 rejected



words that closed doors

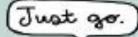


words that opened my eyes





words 1 Shouldn't have said



words 1 left unsaid

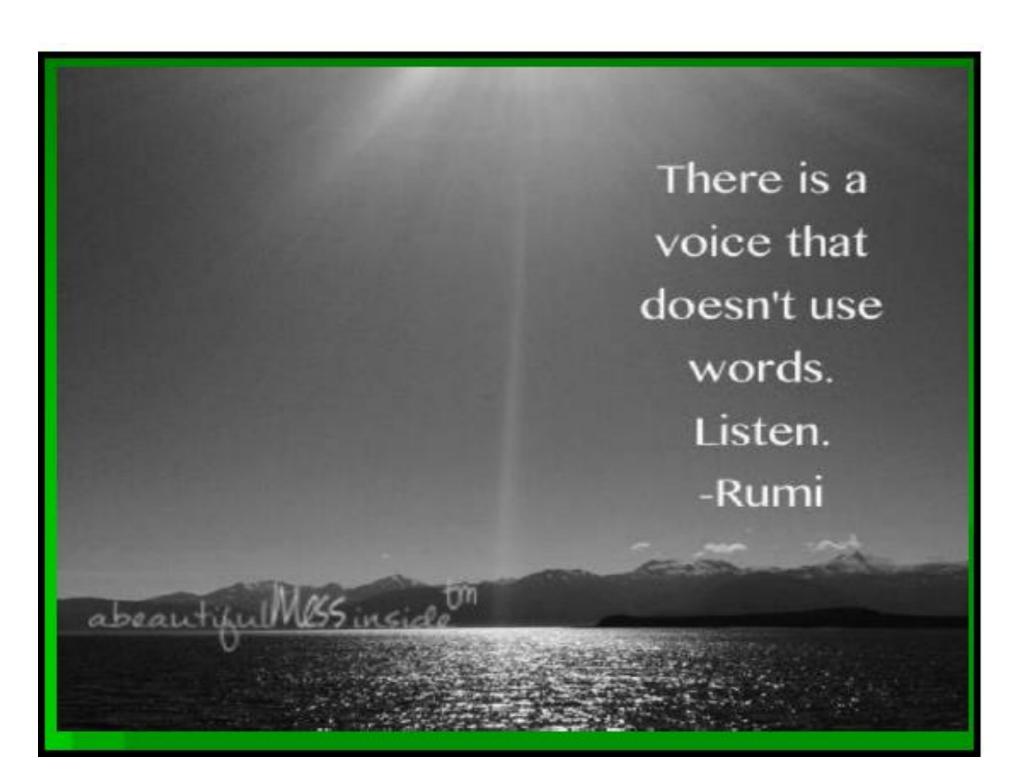


Words are

POWERFUL

(Choose wisely.)

@introvertdoodles



"The single biggest

problem in communication is

the illusion that it has taken

place."

George Bernard Shaw

_aNGuaGe

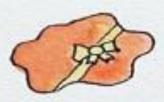
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A LADDER OUT OF MY CLOUDY MIND



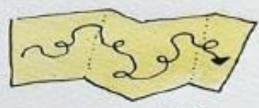
A DOOR OUT OF MY DAY



A GIFT TO MY MEMORY



AN IRON FOR MY WRINKLED HEART

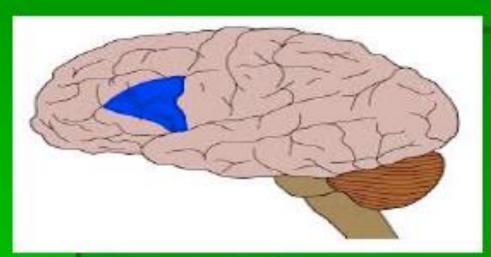


A MAP TO THE ABANDONED CORNERS OF MY SOUL



ALOE FOR A BURNED BRAIN

Additional factors





- Interpreters
- Multi-mode e.g. In stress/ learning disabilities/ English as a second language/ those who haven't learned to read etc.

Interpreters and Language

- Selection of interpreter.
- Expectations/ role definition.
- Consistency and reliability.
- Build rapport.
- Time considerations.
- First person narrative.
- Eye contact/ seating.
- Third relationship in the roomtransference.

- Interpreter's unresolved issues of loss and trauma.
- Safe space
- Clear concise words.
- Less technical language.
- Visual and sensory cues.
- Body language/ facial expressions.

